

BUYDEEM

K821

Electric Gooseneck Kettle

INSTRUCTION MANUAL



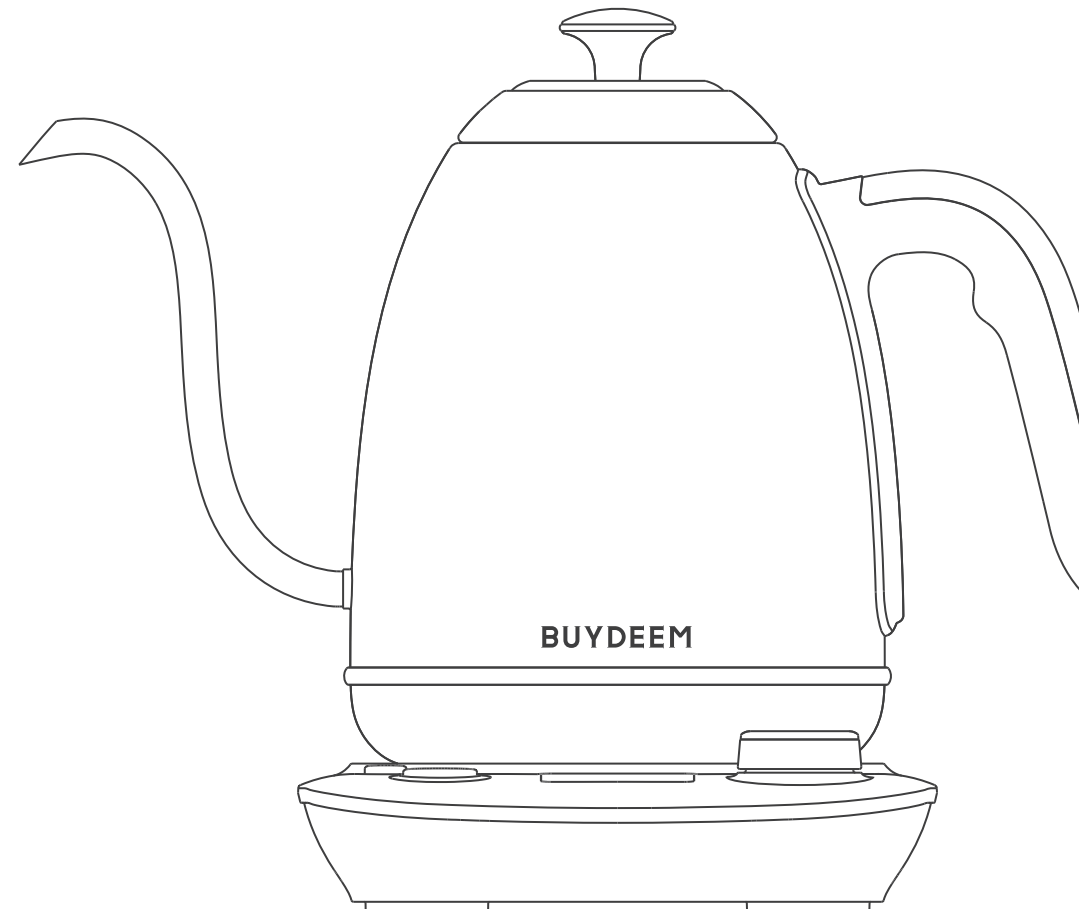
BUYDEEM

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K821-91-A2

Please refer to the real product in case of any change



**Thank you for purchasing the BUYDEEM product.
Please read this manual and related illustrations carefully before
using this product to grant you access to complete support from
BUYDEEM.**

Contents:

Notice	02~06
Technical Specifications	06
Understanding Product	07~08
Product Structure	07
Function Introduction	08
Using Product	09
Cleaning And Maintenance	10
Simple Troubleshooting	11
Warranty	12

IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed including the following:

- Read all instructions.
- Household use only. Do not use outdoors.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children shall not play with the appliance.
- Do not touch hot surfaces. Use handles or knobs.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Do not run in the mode of external timer or independent remote control system.
- Do not run the electric kettle above the maximum water level or below the minimum water level. If the electric kettle is overfilled with water, the boiling water may splash out, and if there is too little water inside the electric kettle, it may cause dry burning.
- If the components are found damaged or out of normal work, please disconnect the power plug immediately and stop using it. Do not disassemble the electric kettle by yourself, and please contact the service center of purchase channel which authorized by BUYDEEM for replacement or repair.
- The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock or injury to persons.
- The product and the power cord away from high temperature, open flames, damp, smooth surfaces or sharp edges to prevent device damage, malfunction or fire.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair or adjustment.

- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "off," then remove plug from wall outlet.
- Do not use appliance for other than intended use.
- **WARNING:** Do not remove the lid while the water is boiling. Scalding may occur if the lid is removed during the brewing cycles.
- The appliance is only to be used with the stand provided.
- To protect against fire, electric shock and injury to persons do not immerse cord, plugs, or (state specific part or parts in question) in water or other liquid.
- To avoid electric shock or fire, please ensure that the power supply is disconnected under the following conditions: the kettle is empty, the kettle is not in use, the kettle is cleaned or moved, the components of electric kettle are damaged, and the electric kettle has a fault.
- Sort Cord Instruction:
 - a) A short power-supply cord is provided to reduce risks resulting from becoming entangled in or tripping over a longer cord.
 - b) extension cords are available and may be used if care is exercised in their use.
 - c) If an extension cord is used:
 - 1) The marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance;
 - 2) If the appliance is of the grounded type, the extension cord should be a grounding-type 3-wire cord; and
 - 3) The longer cord should be arranged so that it will not drape over the counter top or table top where it can be pulled on by children or tripped over.

Household use only

Save these Instructions.

NOTICE

⚠ DANGER

- Do not leave this product running unattended to prevent fire and other hazards caused by product emergencies.
- Do not immerse the electrical parts of the product in water or any other liquid to prevent dangers such as electric shock or short circuit. If the product has water damage, please promptly disconnect the machine, wipe it dry, and put it in a ventilated place to air dry for 72 hours before power on and reuse.
- The body of the kettle is made of stainless steel, so it's very hot during and after operation, please do not touch directly to avoid burns.



⚠ WARNING

- Children, the elderly, people with a physical or mental impairment, and people without previous experience with the product should use the product under supervision and guidance, and their safety should be guaranteed. Children are forbidden to touch this product without supervision to ensure that they do not play with the product as a toy.
- The product must be used alone with a grounded socket with a rated current of 10 A or more and a rated voltage of 120 V, 60 Hz. The plug must be fully inserted into the socket to prevent hazards including short-circuit or fire caused by overheating or burning of components due to poor contact. Do not use a universal socket.
- The product should away from high temperature, open flames, damp, smooth surfaces or sharp edges to prevent device damage, malfunction or fire.
- It is forbidden to use the product when your hands are wet or you are barefoot.

NOTICE

⚠ NOTICE


- This product is designed for household use only, and the warranty by the manufacturer only covers product defects and household faults. The manufacturer is not responsible for any consequences or faults caused by commercial use, unsuitable use, or failure to follow the instructions, because such failures and damages are beyond the warranty.
- Please check whether the voltage displayed on the product specification label is consistent with the main voltage before use.
- This product must be used with its matching base, and other bases are not allowed. Put the product on a flat, firm and heat-resistant workbench.
- Make sure that the top cover is in place correctly to prevent scald before use.
- The product will generate heat and steam during work. Please do not open the cover, touch or move the product, or get close to the steam outlet and other high temperature parts during its work to avoid scald.
- The water level must be between the MIN and MAX marks. If the appliance is overfilled, boiling water may spill and may scald the user.
- The electric kettle should be moisture-proof and anti-freezing. Do not put it in the refrigerator.
- To avoid electric shock or fire, please ensure that the power supply is disconnected under the following conditions: the kettle is empty, the kettle is not in use, the kettle is cleaned or moved, the components of kettle are damaged, and the kettle has a fault.
- It is recommended to pour out the water in the kettle if it will not be used for a long time.
- If you need to disconnect the plug, please hold the plug and pull it out. Do not pull or twist the power cord forcibly to avoid damage to the power cord and risk of leakage.
- Do not hang the power cord outside the edge of the table or work bench to avoid falling of kettle or tripping accident.
- Do not use non-recommended methods to remove water scale. Failure to descale the kettle properly, resulting in its failure to operate normally or completely is not covered by the warranty.
- It is recommended to use pure water for boiling. Excessive scale causes heating plate failure, please clean the scale of the heating parts regularly.
- If the components are found damaged or out of normal work, please disconnect the power plug immediately and stop using it. Do not disassemble the product by yourself, and please contact the service center of purchase channel which authorized by BUYDEEM for replacement or repair.
- In addition to cleaning and descaling in accordance with the instructions, any other abnormal operation must be performed by the service center of purchase channel authorized by BUYDEEM.
- The product is equipped with touch buttons. When the power is on or in standby situation, if the product is wiped with a wet rag, or contact with metal objects, function buttons may be triggered. This is a normal phenomenon and does not affect normal use.

NOTICE

Technical Specifications

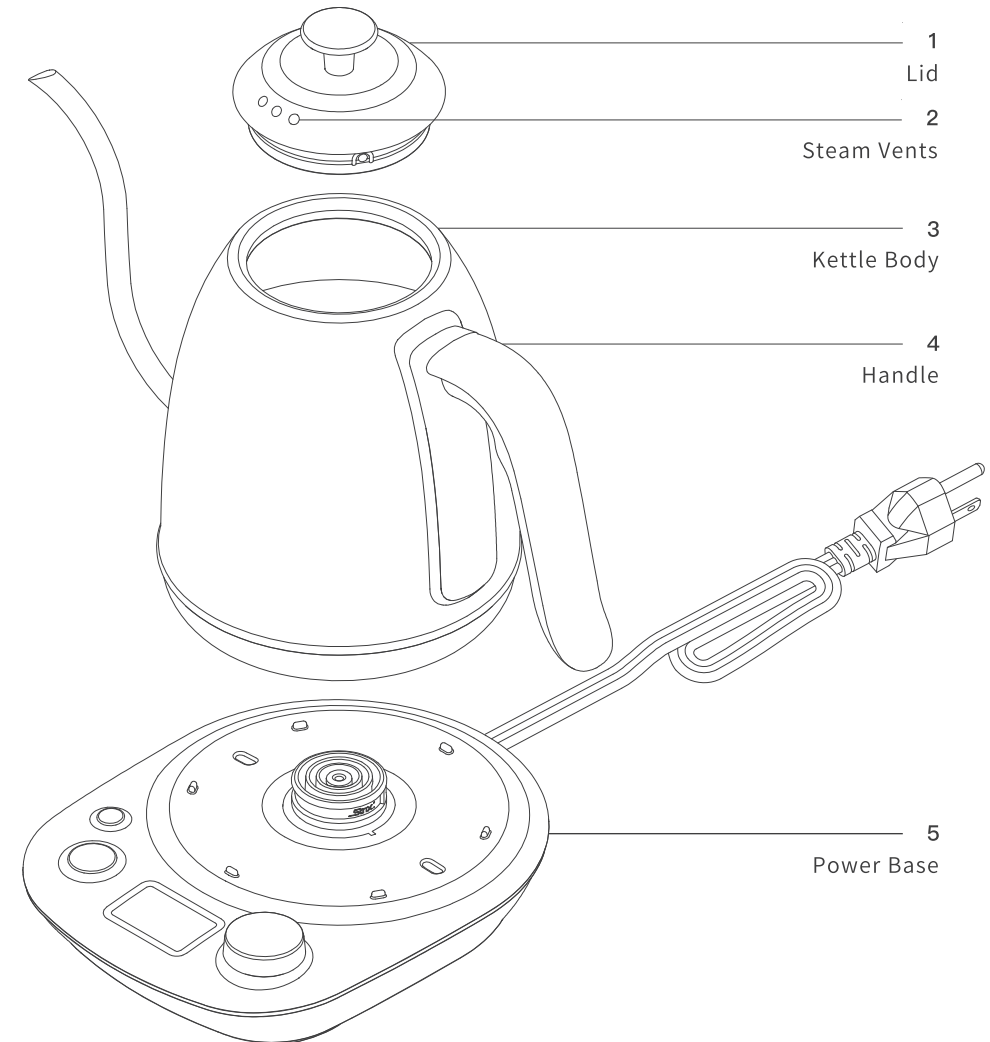
Product Name	Electric Gooseneck Kettle		Product Model	K821	
Rated Voltage	120V~ 60Hz	Rated Power	1000W	Max Capacity	0.8 L
Materials	Food-Grade Materials including SUS304 stainless steel, silicone and polypropylene plastic				

Note:

There is a sticker on the lid marked as  means Caution, hot surface. Please do not touch the lid or close to the steam vents during the operation process.

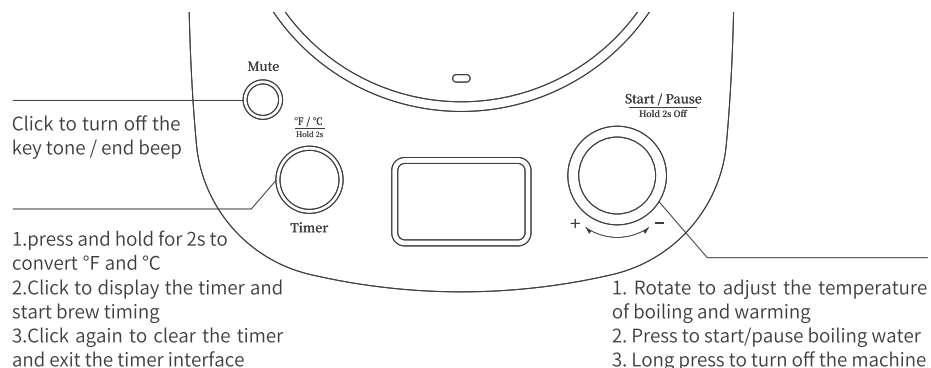
UNDERSTANDING PRODUCT

Product Structure



UNDERSTANDING PRODUCT

Function Introduction



Function Symbol	Function Name	Operation Instruction
	Variable Temperature Control & Boiling Water	1. Rotate to select expect water temperature. By turning clockwise, the set temperature will be increased and vice versa. 2. Press to start boiling water. 3. Press again to pause boiling water. Note: Do not heat liquids other than water to avoid overflowing or sticking to the bottom.
	Mute	Click to turn off the key tone and end beep.
	°F/°C Conversion & Timer	1. Press and hold for 2s to convert °F and °C 2. Click to start the brew timing and click again to clear the timer function. Note: This function is independent of the boiling water function.
	Cancel Automatic Warming Function	The machine will keep warm automatically for 1.5 hour after boiling water by default. If you don't need the automatic warming function for a long time, disconnecting the power firstly, then pressing the [Mute] button and holding on and then re-powering at the same time. When there is one "beep" and the white screen shows, it indicates that automatic warming function has been cancelled. If you need re-start the automatic warming function, repeat above steps and when there is one "beep" and the screen shows "WARMING", this function has been active.

NOTE: The kettle body and the power base of K821 must be used together. Do not mix other brands of kettle or other models of BUYDEEM kettle with k821's power base, otherwise it may not work properly, or even trigger short circuit, electric shock and other dangers.

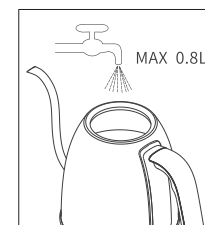
USING PRODUCT

Please do the boiling point test before first use

In areas where the altitude is higher than 250 meters, the water will boil before it reaches 100°C and the water temperature will stop rising, where it is difficult for the machine to recognize and it will stop boiling water. Therefore, before using the machine for the first time, please conduct a boiling point test.

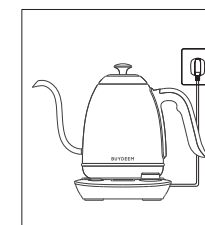
Step 1

▪ Add water to the MAX water line of 0.8L.



Step 2

▪ Disconnect the power, then press and hold the "Mute" and "Timer" buttons at the same time and power on the machine. Do not touch other function keys before that.



Step 3

▪ When the screen shows [HE], which means the machine has entered the boiling point test. It takes about 5 minutes, and the machine will be automatically shut down after the test is completed. Pour out the water and you may use it normally.



Cold Water Identification Function

If the cold water is added to the machine while the machine is boiling water, it will be identified and reheat to the specified temperature, so there is no need to worry about half-heated.

Automatic Shutdown

If the machine does not run the boiling or warming program, it will automatically shut down after 10min for electricity safety.

Program Memory Function

When the kettle body is lifted during the boiling process and put back again within 10min, the machine will continue to work in the previous state without user's repeated operation.

Boil-Dry Protection

Please keep the amount of water above the MIN water line. Don't worry for dry boiling if there isn't enough water. The machine will stop heating automatically after recognition for electricity safety. At this time, some marks of dry boiling may appear on the bottom of the machine (dark small spots), but the actual performance will not be affected.

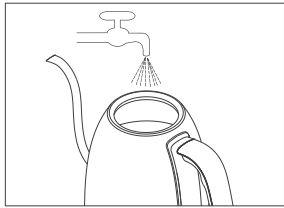
CLEANING AND MAINTENANCE

Cleaning and maintenance

After boiling water, the minerals contained will be attached to the surface of the heating plate in the form of powder or lumps, which is what we usually called water scale. It is recommended to clean it every month to avoid reducing the heat conduction efficiency of the heating plate.

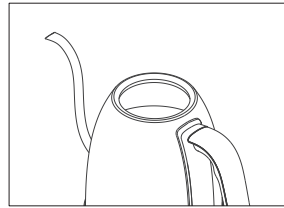
Step 1

- Add water to the machine to the MIN water line



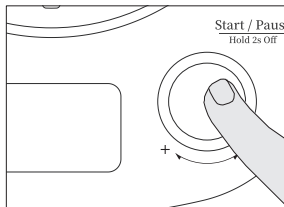
Step 2

- Add fresh lemon slices, vinegar or other weak acidic substances



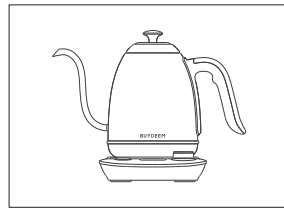
Step 3

- Start boiling water to 100°C



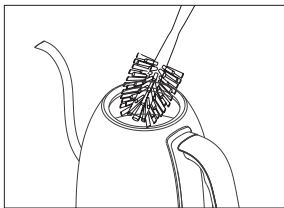
Step 4

- Allow to stand for 5-10 minutes after automatic power off



Step 5

- Finally, wipe the inside bottom of the machine with Buydeem cleaning brush



Any other servicing should be performed by an authorized service representative.

SIMPLE TROUBLESHOOTING

Simple Troubleshooting

Case	Analysis	Troubleshooting
No "beep" sound and the key light does not light up after installation	Do not connect to the power	Check whether connect to the power
	The connector on the power base surface is not connected	When the power is connected, rotate the kettle body to adjust the position to confirm it has been connected successfully
The screen displays E1	NTC failure	Please contact the service center of purchase channel which authorized by BUYDEEM for replacement or repair
The screen displays E2	Long boiling time	
The screen displays E3	Heating plate failure	
Water has a strange smell	Unused new product	Before using the new product, it is recommended to boil the water several times and pour it out. If the situation keep occurring, fill the machine to the MAX line and add two tea spoons of baking soda, boil it and pour it out, then clean the product.

WARRANTY

Warranty card

BUYDEEM

Dear Customer,

Thank you so much for your purchase! The product comes with a ONE-YEAR warranty.

If you need any warranty support, please have the following information handy when contacting us:

Product Model No.: _____ **Product Name:** _____

Factory Serial No.: _____ **Order Date:** _____

Order ID: _____ **Customer Name:** _____

Customer Phone: _____ **Customer email:** _____

Please feel free to email us if have any questions or concerns.

More information, visit website: us.buydeem.com

This warranty does not apply:

- If the product has been modified from its original conditions;
- If the product has not been used in accordance with directions and instructions in the user manual;
- To damages or defects caused by accident, abuse, misuse, or improper or inadequate maintenance;
- To damages or defects caused by service or repair of the product performed by an unauthorized service provider or by anyone other than BUYDEEM;
- To damages or defects occurring during commercial use, rental use, or any use for which the product is not intended;
- To damage or defects exceeding the cost of the product.